

**RELIABILITY...ROBUSTNESS...AFFORDABILITY...
Getting the job done right, the first time**

Developed and manufactured in Germany, built to last, backed by superior customer service, and a feature set like none other, the LYNX Technik solutions and team are known worldwide for their quality.

What our customers are saying:

"Quality is an essential building block for our facility as well as our technology provider, LYNX Technik. When we think of LYNX Technik, we think of 'best-in-class' quality."

LYNX Technik's vision of quality is based on the following principles:

- Our definition of quality is driven in part by our customers
- Quality means understanding and exceeding customer expectations
- Quality begins at management level, driving a company wide vision of quality mentality
- Quality concerns all employees within LYNX Technik
- Quality is integrated into products and processes from the very beginning
- Quality is based on measurability and transparency
- Quality improvement is pursued continuously, with the principle that everything can always be improved upon

LYNX Technik's commitment to quality results in customer loyalty to our products and company.

The management team at LYNX Technik has introduced a process-oriented quality management system, conforming to the requirements of the international quality standard DIN EN ISO 9001.

Based on our vision of quality, LYNX Technik will:

- Monitor our quality policy continuously to improve our systems and measure their effectiveness.
- Design and operate our business processes in an effective and efficient manner.
- Meet and exceed the requirements of our customers.
- Provide our customers with first-class advice and support from a competent services & support team.
- Commit to a strong customer orientation and communicate this permanently to our employees.
- Motivate and train our employees to deliver excellent products & solutions, as well as superior customer support & services.
- Maintain excellent relationships with suppliers and vendors, ensuring a seamless and sustainable value chain from production to delivery to the customer.
- Value and receive team member input and suggestions for process improvements and integrate them into the company where applicable.
- Use our quality targets as a driver for continual improvement
- Analyze risks and opportunities for the company and determine measures to ensure its continued growth